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- Send us your comments or story ideas! Email to [GIS Email](#)
- Look up and map city streets in the Department of Engineering Street Name Inventory System (DESNI) here: [DESNI](#)

Breaking GIS News!



Shondra Helen Hogan
Hazus-MH Practitioner

Hazus-MH combines science, engineering and mathematical modeling with GIS Technology to estimate losses of life and property and shows those losses on a map.

Hazus-MH estimates impacts to the physical, social and economic vitality of a community from earthquakes, hurricane winds and floods.

In GIS we follow a 5-step Risk Assessment approach

1. Identify Hazards
2. Profile Hazards
3. Inventory Assets
4. Estimate Losses
5. Evaluate Mitigation Options

Due to the foresight of the GIS Division's GIS Coordinator, Jeff Griffin, Columbus's GIS Division has trained two team members to use the Hazus-MH programs. We hope to continue to serve the community by being informed and continuing in these training efforts.

There are only six Hazus-MH Practitioners in FEMA's Region IV; Shondra Helen Hogan is one of these 6.

There are 27 Practitioner's spread across the USA.

Welcome to the GIS Division Newsletter! We hope to bring you news about our work and future projects, and more! Watch this space!

Interview with Sabrina Donaldson, Office of the City Manager, 311 Citizens Service Center



Sabrina Donaldson who started with the Citizens Service Center in 2002, was there when Liz Turner's idea of a Columbus 311 Citizens Services Call Center went into operation on March 23rd, 2004. The first in the State of Georgia.

Q: What is the Citizens Service Center?

A: The Citizen Service Center is a direct line from a citizen to the City of Columbus. The Office handles all questions, requests for service, concerns, comments and complaints by providing both internal and external customer service.

Q: How do you use GIS? How does GIS assist you in your every day operations?

A: We use the interactive map features to pin point the exact location of a street or address. Which is very beneficial to us when our crews are trying to locate a street within Muscogee County for sanitation, rainwater, right of way maintenance, and forestry calls. We utilize DESNI (Department of Engineering Street Name Database) every single day in our jobs to access information such as location of a particular street, all the address information such as the zip code, street class, inspection district, near by street & address range. We also have all the election districts (Precinct, council, senatorial, state, congressional and school board representatives) available. And the most important information that we use on a regular basis is the Sanitation information. This includes household, yard waste and recycling collection days for each street in Muscogee County.

If you would like to contact the Citizen Service Center you may do so by dialing 311 from any landline (not cellular) phone or from your cell phone dial 706 – 653 - 4000.



**Congratulations Jeff Griffin
On The Birth Of Your First Grand Child
Natalie Claire Woodward, 7 lbs 13 oz, born
August 26, 2010 at 9 AM.**