



Columbus Police Department
P.O. Box 1866 -510 Tenth Street
Columbus, Georgia 31902-1866



CRIME PREVENTION / COMMUNITY RELATIONS
OPINION SURVEY

The following questions should be answered by circling one number with (5) being the highest rating and (1) being the lowest.

1. How well do you think the Columbus Police Officers perform their jobs?
1 2 3 4 5
2. How much confidence do you have in the Columbus Police Department?
1 2 3 4 5
3. How safe do you feel conducting normal daily activities in Columbus?
1 2 3 4 5
4. How safe do you feel in your neighborhood?
1 2 3 4 5
5. Overall, how safe do you feel in Columbus?
1 2 3 4 5
6. How would you rate the competence of the Columbus Police Department?
1 2 3 4 5
7. How would you rate the overall performance and effectiveness of the Columbus Police Department?
1 2 3 4 5

The following questions are directed to those persons who have had contact with a member of the Columbus Police Department.

8. How courteous was the officer during the performance of his/her duties?
1 2 3 4 5
9. How well did the officer try to understand your problem or situation?
1 2 3 4 5
10. How clear were the officer's instructions?
1 2 3 4 5

11. How responsive was the officer to you or your family's needs?
1 2 3 4 5
12. How would you rate the attitude and behavior of the officer while he or she was handling your case?
1 2 3 4 5
13. How clear were the officer's instructions on how to file a complaint and the procedures used to investigate complaints against employees?
1 2 3 4 5

What recommendations and/or suggestions do you have for the improvement of the Columbus Police Department and its officers? _____

Additional Comments: _____

Your name and address are not necessary, however, we would appreciate your zip code and today's date.

Zip Code: _____ Date: _____

For more information, you may contact the Chief's Office at 653-3100 or the Bureau of Administrative Services/Community Relations Unit at 653-3173. You may mail this survey to:

**Columbus Police Department
Community Relations Unit
510 10th Street
Columbus, Georgia 31902-1866**